



Featured Highlights

*A meaningful message
from the Goldberg Family*

*Texas Family Business of
the Year*

Earth Day Dallas

JDRF Involvement

*Meet a Couple Members
from Team Gold*

The Gold Metal Promise

There is nothing more important than the bond between customer and vendor. For the past 35 years, we at Gold Metal Recyclers have never put anything ahead of this relationship. We are committed to building and cultivating partnerships that will outlive any market cycles.

In this vein, we will be reaching out to many of you, our valued suppliers and consumers, to participate in a survey to find out more about what we do well and where we can improve. We would appreciate your general comments in regard to customer service and communication. Specifically, responsiveness, timeliness of market information, and consistency of personal contact are all important issues that we want to make sure we are upholding our end of the bargain.

This is a two-way street, and you have our promise that we will strive to do everything possible to provide you with the best service, pricing, communication, and hopefully friendship. You are our most valuable asset. We will work diligently to maintain your trust and to build a better future for all. Here's to another 35 years working with you, our respected colleagues and friends.

Regards,

The Goldberg Family

*Gold Metal honored as one
of the Finalists for Texas
Family Business of the Year*

Gold Metal named a Finalist for Texas Family Business of the Year

Gold Metal Recyclers was honored as a finalist for Texas Family Business of the Year last fall. Baylor University's Institute for Family Business presents the awards every year to recognize firms whose families demonstrate a commitment to each other and to business continuity. Gold Metal was recognized as a finalist out of over 200 applicants. The contest looks for key characteristics such as leadership within the company, cohesiveness within the family, and responsiveness to the needs of its employees and community.



Gold Metal represents recyclers at annual Earth Day Dallas event

Gold Metal Participates in Earth Day Dallas 2012

Gold Metal Recyclers joined hundreds of vendors and an estimated 75,000 attendees at the annual celebration of Earth Day Dallas with a booth representing our company and our commitment to the environment. Earth Day Dallas is an annual festival, currently the largest in the country, that seeks to elevate environmental awareness and influence the way North Texans think, live, and work. Gold Metal entertained thousands of Dallasites with educational material on recycling, while inspiring the community to lead a more sustainable lifestyle. Gold Metal leads other recyclers and friends to maintain a clean and safe environment in our everyday lives. It is our responsibility to educate the world on the importance of recycling.

JDRF honors Gold Metal as community sponsor

Gold Metal supports Juvenile Diabetes Global Mission

The Juvenile Diabetes Research Foundation hosts a Research Luncheon every year to help raise funds and honor those community members and companies who give their time and resources each year. Last November, JDRF honored Gold Metal with the Community Award. Just last month, Gold Metal sponsored the annual Dream Gala, which raised over \$1 million for the foundation. Gold Metal is proud to join the JDRF mission to find the cure for diabetes.

Meet a Couple of Members from Team Gold

Meet a Couple of Members from Team Gold

Alicia McKinney hails from Amarillo, TX and currently resides in Fort Worth. She has been an employee of Gold Metal for 3 ½ years. Alicia is the Transportation Manager and handles all contracted carriers to deliver and pick up materials. Her responsibilities also include pricing and contracting for our carriers. Alicia enjoys the people she works with and that she is busy all day, everyday. "Alicia brings excellence in transportation efficiency and customer service which has been a huge compliment to Gold Metal's logistic department." Her never-ending work ethic, dedication, and passion to our business has allowed Gold Metal to venture out into new markets, making us more profitable and a larger force within the industry. Above all else, Alicia is a very good friend to the Goldberg family, and we're lucky to have her.

Felicia Keaton is a native Dallasite and joined Gold Metal in 2011 to assist Alicia with our transportation department. Her duties include scheduling and overseeing domestic and overseas shipments, while working with our freight and dispatch team on a daily basis. Felicia's favorite parts of her job are the people and being able to

different adventures everyday.” Felicia is loved for her outgoing personality and infectious laugh, but most importantly, for her strong work ethic and attention to detail. She has proven to be a tremendous asset to Alicia's team and to the company as a whole.



Check out our brand new website at www.goldmetal.com



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